



HOUSING MANAGEMENT ADVISORY BOARD

Date: Thursday, 21 November 2019

Time: 6.00pm,

Location: Shimkent Room, Daneshill House, Danestrete

Contact: Ian Gourlay

Email: ian.gourlay@stevenage.gov.uk Tel: 01438242703

Members:

Resident Members: Len Saunders (Tenant) (Chair),
Fiona Plumridge (Tenant) and Jon Thurlow (Leaseholder)

Councillors: John Lloyd (Vice-Chair), Liz Harrington,
Lizzy Kelly, Lin Martin-Haugh and Margaret Notley

Staff Members: Jaine Cresser (Assistant Director – Housing
and Investment) and Craig Miller (Assistant Director – Direct
Services)

AGENDA

Item no.	Subject	Lead	Mins allocated	Time
	Refreshments		15 Minutes	5:45pm to 6:00pm
1.	<p>APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST</p> <p>To receive apologies for absence and declarations of interest</p>	Chair	2 Minutes	6.00pm to 6.02pm
2.	<p>MINUTES – 12 SEPTEMBER 2019</p> <p>To approve as a correct record the minutes of the Housing Management Advisory Board (HMAB) meeting held on 12 September 2019</p> <p>Pages 3 - 6</p>	Chair	3 Minutes	6.02pm to 6.05pm
3.	<p>HOUSING SERVICE PERFORMANCE Q2 REPORT</p> <p>To consider the Housing Service</p>	Chloe Norton	15 Minutes	6.05pm to 6.20pm

	Performance Report for Quarter 2 Pages 7 – 24			
4.	TPAS BRIEFING To receive a briefing on ways to improve resident engagement in Stevenage	Sam Goodwin (Tpas)	10 Minutes	6.20pm to 6.30pm
5.	HRA BUSINESS PLAN REVIEW To consider an update on proposed revisions to the Housing Revenue Account (HRA) Business Plan	Jaine Cresser/Ash Ahmed/Keith Reynoldson	45 Minutes	6.30pm to 7.15pm
6.	RENT POLICY To update Members on the draft Rent Policy Pages 25 - 40	Elizabeth Ddamulira	25 Minutes	7.15pm to 7.40pm
7.	REPAIRS AND VOIDS UPDATE To receive Repairs and Voids update	Craig Miller	10 Minutes	7.40pm to 7.50pm
8.	UPDATE FROM EXECUTIVE MEETINGS To receive update from Executive meetings	Cllr J Thomas	5 Minutes	7.50pm to 7.55pm
9.	ANY OTHER BUSINESS To consider any business accepted by the Chair as urgent	Chair		
10.	DATE OF NEXT MEETING 6 January 2020 OR 16 January 2020 6.00pm, Shimkent Room (Date to be confirmed)	Chair		